





IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Lisa M. Guerra et al.

Application No.: 09/802,662

Group No.: 2644 Examiner: Unassigned Filed: March 9, 2001.

For: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A DYNAMICALLY

CONFIGURABLE VOICE PORTAL

Commissioner for Patents Washington, D.C. 20231

ATTENTION: Director, Group 2644

REQUEST FOR WITHDRAWAL AS ATTORNEY (37 C.F.R. § 10.40(c)) REQUEST FOR PERMISSION TO WITHDRAW

1. I, an agent signing below, respectfully request permission to withdraw from all further responsibility in this case, in accordance with 37 C.F.R. § 1.36.

LAST KNOWN ADDRESS OF CLIENT

RECEIVED

2. The last known mailing address of the assignee of the entire interest is:

BeVocal, Inc. 685 Clyde Avenue Mountain View, California 94043-2213 **Technology Center 2600**

Attn: Megan Carroll

CERTIFICATION UNDER 37 C.F.R. §§ 1.8(a) and 1.10*

(When using Express Mail, the Express Mail label number is mandatory; Express Mail certification is optional.)

I hereby certify that, on the date shown below, this correspondence is being:

X deposited with the United States Postal Service in an envelope addressed to the Commissioner for Patents, Washington D.C. 20231 37 C.F.R. § 1.10* 37 C.F.R. § 1.8(a)

Xwith sufficient postage as first class mail.

G as "Express Mail Post Office to Addressee" Mailing Label No.

(mandatory)

TRANSMISSION

G facsimile transmitted to the Patent and Trademark Office, (703)

Erica L. Farlow

(type or print name of person certifying)

^{*} Only the date of filing (' 1.6) will be the date used in a patent term adjustment calculation, although the date on any certificate of mailing or transmission under ' 1.8 continues to be taken into account in determining timeliness. See ' 1.703(f). Consider "Express Mail Post Office to Addressee" (' 1.10) or facsimile transmission (' 1.6(d)) for the reply to be accorded the earliest possible filing date for patent term adjustment calculations.

BASIS FOR WITHDRAWAL REQUEST

3. The basis for the request for withdrawal is 37 C.F.R. 10.40(c) § (1).

Explanation (including brief description of exhibits, if any):

The client has failed to pay multiple bills rendered by the practitioner for an unreasonable period of time (i.e. greater than four (4) months) after multiple attempts to collect payment. See, for example, Exhibit A which includes a bill rendered July 11, 2002 including a past due amount from April 2002.

ALLOWANCE OF TIME FOR CLIENT TO ACT

- 4. Status of this Application
 - A. This application has not yet received a first action.
 - (i) There is no outstanding term for response.

NOTIFICATION OF CLIENT

5. In accordance with 37 C.F.R. § 10.40(a), a copy of this request, including attachments, is being sent to the client.

A copy of the letter to the client is attached.

NUMBER OF COPIES OF REQUEST

- 6. This request is enclosed in triplicate.
- 7. Related Applications for Which Withdrawal is Requested

Withdrawal also is (has been) requested in the following related applications of the assignee.

| Application Number | <u>Group</u> | Status of Withdrawal request |
|---------------------------|--------------|------------------------------|
| 09/769,880 | 2641 | Submitted 11/1/2002 |
| 09/769,633 | 2641 | Submitted 11/1/2002 |
| 09/770,750 | 2641 | Submitted 11/1/2002 |
| 09/770,057 | 2171 | Submitted 11/1/2002 |
| 09/769,638 | 2173 | Submitted 11/1/2002 |
| 09/769,903 | 2654 | Submitted 11/1/2002 |
| 09/769,985 | 2641 | Submitted 11/1/2002 |
| 09/769,639 | 2641 | Submitted 11/1/2002 |
| 09/769,665 | 2641 | Submitted 11/1/2002 |
| 09/802,407 | 2641 | Submitted 11/1/2002 |
| 09/802,347 | 2641 | Submitted 11/1/2002 |
| 09/802,394 | 2641 | Submitted 11/1/2002 |
| 09/802,393 | 2641 | Submitted 11/1/2002 |

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| 2641 | Submitted 11/1/2002 |
| 2645 | Submitted 11/1/2002 |
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SIGNATURES OF WITHDRAWING PRACTITIONERS

8. Signature(s) of the attorney(s) withdrawing (or signature of an authorized attorney on behalf of an attorney withdrawing)

Signature of withdrawing practitioner

Kevin J. Zilka Reg. No.: 41,429

RECEIVED

Signature of withdrawing practitioner

Dominic M. Kotab Reg. No.: 42,762

Technology Center 2600

Reg. No.: 41,429

Tel. No.: 408-971-2573 Customer No.: 28875

Signature of Practitioner

Kevin J. Zilka

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